

AGENDA

Physician Leader Forum April 17, 2019 Joint Commission Central Office

April 17, 2019

7:00 a.m. – 7:45 a.m.	Breakfast Conference Center Foyer, lobby level	
7:45 a.m. – 8:00 a.m.	The Joint Commission Welcome Conference Center, lobby level	Dr. Ana Pujols McKee Executive Vice President and Chief Medical Officer The Joint Commission
<u>Plenary Sessions</u> Conference Center, lobby level		
8:00 a.m. – 8:55 a.m.	Physician Leaders Role in High Reliability	Dr. Gary Kaplan Chairman & CEO Virginia Mason
8:55 a.m. – 9:50 a.m.	Safety System in Commercial Aviation	Mr. Michael Quiello Vice President Corporate Safety United Airlines
9:50 a.m. – 10:10 a.m.	BREAK	
10:10 a.m. – 11:05 a.m.	A System's High Reliability Journey	Dr. Patrick O'Shaughnessy Executive Vice President, Chief Clinical Officer Catholic Health Services of Long Island
11:05 a.m. – 12:00 p.m.	Orlando Health's Response to the Pulse Nightclub Tragedy	Mr. Mark A. Jones President Orlando Regional Medical Center Dr. Joseph Ibrahim Trauma Surgeon Orlando Health
12:00 p.m. – 12:05 p.m.	Move to Lunch	
12:05 p.m. – 12:55 p.m.	Lunch	
12:55 p.m. – 1:00 p.m.	Move to Workshops	

Workshops on Transformation Strategies

1:00 p.m. – 2:25 p.m.

Workshops: Session A (pre-selected during registration)

1. What Leaders Need to Know About High Level Disinfection & Sterilization
Ms. Sylvia Garcia-Houchins
Infection Control & Prevention Director
The Joint Commission
2. Strategies to Reduce Disparities in Care
Dr. Omar Lateef
Chief Medical Officer
Rush University
3. Managing Change in Working with Physicians
Ms. Dawn Allbee
Executive Director, Customer Engagement
Center for Transforming Healthcare
Dr. Michael Henderson
Chief Medical Officer
University of Mississippi
Medical Center
4. Skills to Address Behaviors that Undermine a Culture of Safety: The Cup of Coffee Conversation
Dr. William Cooper
Vice President
Vanderbilt University Medical Center
Patient and Professional Advocacy

2:25 p.m. – 2:40 p.m.

BREAK

2:40 p.m. – 2:45 p.m.

Move to Workshops

2:45 p.m. – 4:10 p.m.

Workshops: Session B (pre-selected during registration)

1. What Leaders Need to Know About High Level Disinfection & Sterilization
Ms. Sylvia Garcia-Houchins
Infection Control & Prevention Director
The Joint Commission
2. Strategies to Reduce Disparities in Care
Dr. Omar Lateef
Chief Medical Officer
Rush University
3. Managing Change in Working with Physicians
Ms. Dawn Allbee
Executive Director, Customer Engagement
Center for Transforming Healthcare

Dr. Michael Henderson
Chief Medical Officer
University of Mississippi
Medical Center

4. Skills to Address Behaviors that Undermine a Culture of Safety: The Cup of Coffee Conversation

Dr. William Cooper
Vice President
Vanderbilt University Medical
Center Patient and
Professional Advocacy

4:10 p.m. – 4:15 p.m.

Return to General Session

4:15 p.m. – 4:30 p.m.

End of Day Wrap-Up

Dr. Ana Pujols McKee

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